



Friday, 2nd September 2011, 13:00 – 18:00

| | |
|--------------|--|
| 12:00 | Registration |
| 13:00 | Welcome Hans Gut, Chairman, Careum Foundation, CH ENNA Representative: U. Baumgartner, WE'G Hochschule Gesundheit, CH Prof. Dr. D. Conen, President of the Patient Safety Foundation, CH |
| 13:30-14:00 | Nursing and Patient Safety: European Perspectives (ENNA network partners) Sweden: Dr. Björn-Ove Suserud Netherlands: Drs. Anneke de Jong Germany: Prof. Dr. Ulrike Toellner-Bauer Austria: Dr. Daniela Deufert Switzerland: Ursina Baumgartner Italy: Maria Mischo-Kelling |
| 14:00-14:30 | 'Second Victim' – Errors and their Effects on Specialists (Dr Nicoletta von Laue, Winterthur) /German |
| 14:30-15:00 | Coffee BREAK |
| 15:00-15:30 | Patient Safety from a Patient's Point of View (Anonymus) /German |
| 15:30-16:00 | Staff Planning and Patient Safety: Results of the RN4CAST Study (Dr Maria Schubert, Basel) /German |
| 16:00-16:30 | Learning from Mistakes? Experiences with a Public Reporting and Learning System for Geriatric Care (Heiko Rutenkröger, KDA Cologne) /German |
| 16:40-17:00 | BREAK |
| 17:00-18:00 | Hot Topics in Patient Safety |
| 17:00-17:15 | Safe Care for Older Hospitalized Patients, Development of a Senior Care Program (Jita G. Hoogerduijn MScN, RN, Utrecht, NL) /English |
| 17:15-17:30 | Homicide Series in Hospitals and Nursing Homes (Prof. Dr. Karl H. Beine, Hamm und Witten/Herdecke) / German |
| 17:30-17:45 | Mistreatment and Neglect in Home Care – Possibilities of Prevention by Health Professionals (Prof. Dr. Thomas Görden, Münster) / German |
| 17:45-18:00 | Patient Safety – the Role of the Family Caregivers (Prof. Dr. Iren Bischofberger, Aarau und Zürich) /German |
| 18:30 | Dinner in the main building of the ETH Zurich („Dozentenfoyer“) |

Saturday, 3rd September 2011, 9:00 – 16:30

| | |
|--------------------|---|
| 09.00-09:05 | Welcome |
| 09:05-09:30 | Safety Culture (Prof. Dr Hans-Jürgen Lange, Witten/Herdecke) /German |
| 09:30-10:00 | Expertise on Certain Uncertainties: Principles of Patient Safety in Primary Care (Prof. Dr. Antoinette de Bont, Rotterdam) /English |
| 10:00-10:30 | Multiprofessional Cooperation and Leadership (Prof. Dr Dieter Conen, Buchs) /German |
| 10:30-11:00 | Coffee BREAK |
| 11:00-12:30 | Workshops >> see the workshop document |
| 12:30-13:30 | Lunch (Cafeteria Careum Campus) |
| 13:30-15:00 | Workshops >> see the workshop document |
| 15:00-15:15 | BREAK |
| 15:15-16:30 | A focus on Quality and Qualification (Moderation Prof. Christel Bienstein, Witten/Herdecke): Patient Safety in Acute Care from an Academic Point of View (Prof. Dr Rebecca Spirig, Zürich and Basel) /German Academic Qualification and its Influence on Quality of Care (Prof. Dr Christa Them, Hall in Tirol) /German |
| 16:30 | Closing remarks |